
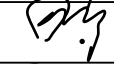





**BERITA ACARA PERKULIAHAN
SEMESTER GANJIL TAHUN AKADEMIK 2023/2024**

MATA KULIAH / KELAS Manajemen Jasa / D1211
DOSEN YOYO INDAH GUNAWAN, M.M.
PROGRAM STUDI MANAJEMEN / 61201
SEMESTER/BOBOT 5 / 3SKS
RUANG/LAB -
HARI/JAM -
JUMLAH MAHASISWA 33

KE	Tanggal	Materi	Jam Mulai	Jam Selesai	Mhs. Hadir	Paraf Dosen
1	2023-09-14	Lingkup dan gambaran jasa	10:30:00	13:04:38	25	
2	2023-09-21	Positioning, Rancangan, dan proses penyampaian jasa	10:30:00	13:02:36	27	
3	2023-10-05	Proses Penyampaian Jasa	10:30:00	13:01:10	30	
4	2023-10-12	Prinsip Manajemen Antrean	10:30:00	13:00:02	30	
5	2023-10-19	Peranan Sumber Daya Manusia Dalam Organisasi Jasa	10:30:00	13:08:20	22	
6	2023-10-26	Strategi Penetapan Harga	10:30:00	13:07:54	30	
7	2023-11-02	Promosi Dan Edukasi Produk Jasa	10:30:00	13:00:56	28	
8	2023-11-16	UJIAN TENGAH SEMESTER GANJIL 2023/2024	09:00:00	11:00:14	28	
9	2023-11-23	Pengelolaan Keseimbangan Permintaan Dan Kapasitas Produk Jasa	10:30:00	13:00:54	23	
10	2023-11-30	Menciptakan Nilai Melalui Produktivitas Dan Kualitas Jasa	10:30:00	13:00:00	30	
11	2023-12-07	Mengukur Kualitas Layanan	10:30:00	13:06:00	27	
12	2023-12-14	Perilaku Pelanggan Dalam Lingkungan Jasa	10:30:00	13:00:00	25	
13	2023-12-21	Penanganan Dan Pelayanan Keluhan Pada Perusahaan Jasa	10:30:00	13:04:35	24	

14	2023-12-22	Pemulihan Jasa & Strategi Mencapai Loyalitas	10:30:00	13:08:00	27	
15	2023-12-28	Inovasi Jasa Dalam Paradigma Modern & Revolusi Digital Dalam Manajemen Jasa	10:30:00	13:03:39	24	
16	2024-01-18	UJIAN AKHIR SEMESTER (UAS) GANJIL 2023-2024	09:00:00	11:01:52	28	

Ketua Program Studi,




SUSANTI WIDHIASTUTI, Dr., M.M.

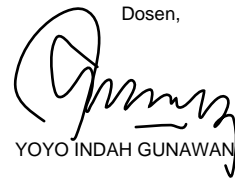


DAFTAR KEHADIRAN MAHASISWA SEMESTER GANJIL TAHUN AKADEMIK 2023/2024

MATA KULIAH / KELAS Manajemen Jasa / D1211
DOSEN YOYO INDAH GUNAWAN, M.M.
PROGRAM STUDI MANAJEMEN
SEMESTER/BOBOT 5 / 3SKS
RUANG/LAB -
HARI/JAM -
JUMLAH MAHASISWA 33

No	NIM	Nama Mahasiswa	TANGGAL KEHADIRAN																Jml
			2023-09-14	2023-09-21	2023-10-05	2023-10-12	2023-10-19	2023-10-26	2023-11-02	2023-11-16	2023-11-23	2023-11-30	2023-12-07	2023-12-14	2023-12-21	2023-12-22	2023-12-28	2024-01-18	
1	2021511010	ANNISA FITRY	H	A	H	H	H	H	H	H	H	H	H	H	H	H	A	H	14
2	2021511021	RAFLI ARDIANSYAH	H	H	H	H	H	H	H	H	H	H	H	H	H	H	A	H	15
3	2021511051	DONI DWI SETIAWAN	A	H	H	H	A	H	H	H	A	H	H	H	H	H	A	A	11
4	2021511064	JIHAN FADHILA	H	H	H	H	A	H	H	H	H	H	H	H	A	H	A	H	13
5	2021511065	SYIFA ARDILLA DWISARI	H	H	H	H	H	H	H	H	H	H	H	H	H	A	A	H	14
6	2021511067	GRACIA JESICA RUMONDANG	H	H	H	H	A	H	H	A	H	H	A	A	H	A	A	A	9
7	2021511079	VANIA CALISTA	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
8	2021511080	RAMADHAN ABDULLAH ABBAD	A	A	H	H	A	H	H	H	A	H	A	A	A	H	H	H	9
9	2021511094	LAILA KHAIROTUN HISAN SUGIYANTO	H	H	H	H	A	H	H	H	H	H	H	H	A	H	H	H	14
10	2021511097	HANIFAH LUTFIATUL ZANNAH	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
11	2021511100	JUNDAN HAKIKI	H	H	H	H	H	H	H	H	A	H	H	H	H	H	H	H	15
12	2021511101	SALSHA NOVANDA SANTY PUTRI	H	H	H	H	H	H	H	H	A	H	H	H	H	H	H	H	15
13	2021511103	ALYA PUTRI	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	0
14	2021511109	MAULANA FAUZI	A	H	H	H	H	H	H	H	A	H	H	A	A	H	H	H	12
15	2021511111	MAULANA FAUZAN	H	H	H	H	H	H	H	H	A	H	H	H	H	A	H	H	14
16	2021511113	MARNI	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
17	2021511118	MUHAMMAD DIMAS KESUMA PUTRA	H	H	H	H	H	H	H	A	H	A	H	H	H	H	H	H	14

18	2021511121	CHURNIAWAN SUKMANA	A	A	H	H	H	H	A	H	H	H	H	A	A	H	H	H	11
19	2021511123	UMI KORIAH	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
20	2021511125	ILHAM ALFAJRI	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
21	2021511138	LATIFA AISYAH ASDIANI GASMAR	H	H	H	H	A	H	H	H	H	H	H	H	H	H	H	H	15
22	2021511164	LOVIA HERNANDA	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
23	2021511166	HELLEN DWI BANOWATI	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
24	2021511216	PERA YUNI BR HALOHO	H	H	H	H	H	H	H	H	H	H	A	H	H	H	H	H	15
25	2021511217	SITI JULIANTI OCTAVIANI	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
26	2021511226	YASHINTA FAZRIN	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	0
27	2021511228	HERLINA KHOERUNNISA	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	0
28	2021511229	NURLIVIA AULIA	H	H	H	H	H	H	H	H	H	H	H	A	H	H	H	H	15
29	2021511230	MUHAMMAD AMIRUDIN	H	H	H	H	H	H	H	A	H	H	H	H	H	H	H	H	15
30	2021511250	ESA PUTERI ZAHARANI	H	H	H	H	A	H	H	H	H	H	H	H	H	H	H	H	15
31	2021511329	FAUZIAH ANDINI	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
32	2021511354	ZULIA MAHARANI	H	H	H	H	A	H	H	H	H	H	H	H	H	H	H	H	15
33	2022512146	Muhamad Farhan	A	H	H	H	H	H	H	H	H	H	H	H	A	H	H	H	14

Dosen,

YOYO INDAH GUNAWAN, M.M.



REKAPITULASI PENILAIAN PEMBELAJARAN SEMESTER GANJIL TAHUN AKADEMIK 2023/2024

MATA KULIAH / KELAS	Manajemen Jasa / D1211
DOSEN	YOYO INDAH GUNAWAN, M.M.
PROGRAM STUDI	MANAJEMEN
SEMESTER/BOBOT	5 / 3SKS
RUANG/LAB	-
HARI/JAM	-
JUMLAH MAHASISWA	33

No	NIM	Nama Mahasiswa	Kehadiran	Tugas	UTS	UAS	Total Skor	Nilai Akhir
1	2021511010	ANNISA FITRY	88	85	82	82	84	A-
2	2021511021	RAFLI ARDIANSYAH	94	80	82	80	82	A-
3	2021511051	DONI DWI SETIAWAN	69	85	80	0	0	
4	2021511064	JIHAN FADHILA	81	80	80	80	81	A-
5	2021511065	SYIFA ARDILLA DWISARI	88	85	82	82	84	A-
6	2021511067	GRACIA JESICA RUMONDANG	56	80	70	80	76	B+
7	2021511079	VANIA CALISTA	100	80	80	80	82	A-
8	2021511080	RAMADHAN ABDULLAH ABBAD	56	80	82	82	79	B+
9	2021511094	LAILA KHAIROTUN HISAN SUGIYANTO	88	30	80	82	64	C+
10	2021511097	HANIFAH LUTFIATUL ZANNAH	100	85	82	80	85	A-
11	2021511100	JUNDAN HAKIKI	94	80	80	83	83	A-
12	2021511101	SALSHA NOVANDA SANTY PUTRI	94	85	82	82	85	A-
13	2021511103	ALYA PUTRI	0	0	0	0	0	
14	2021511109	MAULANA FAUZI	75	80	82	84	82	A-
15	2021511111	MAULANA FAUZAN	88	80	80	82	82	A-
16	2021511113	MARNI	100	80	78	82	83	A-
17	2021511118	MUHAMMAD DIMAS KESUMA PUTRA	88	85	82	83	84	A-
18	2021511121	CHURNIAWAN SUKMANA	69	80	84	80	80	A-

19	2021511123	UMI KORIAH	100	85	80	80	84	A-
20	2021511125	ILHAM ALFAJRI	100	80	78	82	83	A-
21	2021511138	LATIFA AISYAH ASDIANI GASMAR	94	80	80	80	82	A-
22	2021511164	LOVIA HERNANDA	100	80	78	80	82	A-
23	2021511166	HELLEN DWI BANOWATI	100	80	78	82	83	A-
24	2021511216	PERA YUNI BR HALOHO	94	85	82	80	84	A-
25	2021511217	SITI JULIANTI OCTAVIANI	100	80	83	85	85	A-
26	2021511226	YASHINTA FAZRIN	0	0	0	0	0	
27	2021511228	HERLINA KHOERUNNISA	0	0	0	0	0	
28	2021511229	NURLIVIA AULIA	94	80	80	80	82	A-
29	2021511230	MUHAMMAD AMIRUDIN	94	80	80	82	83	A-
30	2021511250	ESA PUTERI ZAHARANI	94	80	82	85	84	A-
31	2021511329	FAUZIAH ANDINI	100	85	35	82	76	B+
32	2021511354	ZULIA MAHARANI	94	80	80	82	83	A-
33	2022512146	Muhamad Farhan	88	30	80	82	64	C+

Dosen,


 YOYO INDAH GUNAWAN, M.M.