



**BERITA ACARA PERKULIAHAN
SEMESTER GANJIL TAHUN AKADEMIK 2023/2024**

MATA KULIAH / KELAS Manajemen Jasa / E321
DOSEN AGUS SUDIGDO, M.M., Ph,D
PROGRAM STUDI MANAJEMEN / 61201
SEMESTER/BOBOT 5 / 3SKS
RUANG/LAB -
HARI/JAM -
JUMLAH MAHASISWA 39

KE	Tanggal	Materi	Jam Mulai	Jam Selesai	Mhs. Hadir	Paraf Dosen
1	2023-09-23	Pengertian Dan Ruang Lingkup Jasa	07:30:00	10:00:00	37	
2	2023-09-30	Proses Penyampaian Jasa	07:30:00	10:00:00	36	
3	2023-10-07	Proses Penyampaian Jasa	07:30:00	10:00:00	38	
4	2023-10-14	Prinsip Manajemen Antrean	07:30:00	10:00:00	38	
5	2023-10-21	Peranan Sumber Daya Manusia Dalam Organisasi Jasa	07:30:00	10:00:00	31	
6	2023-10-28	Strategi Penetapan Harga	07:30:00	10:00:00	31	
7	2023-11-04	Promosi Dan Edukasi Produk Jasa	07:30:00	10:00:00	32	
8	2023-11-11	Pengelolaan Keseimbangan Permintaan Dan Kapasitas Produk Jasa	07:30:00	10:00:00	32	
9	2023-11-18	Ujian Tengah Semester	07:30:00	10:00:00	38	
10	2023-11-25	Menciptakan Nilai Melalui Produktivitas Dan Kualitas Jasa	07:30:00	10:00:00	34	
11	2023-12-02	Mengukur Kualitas Layanan	07:30:00	10:00:00	34	
12	2023-12-09	Perilaku Pelanggan Dalam Lingkungan Jasa	07:30:00	10:00:00	36	
13	2023-12-16	Penanganan Dan Pelayanan Keluhan Pada Perusahaan Jasa	07:30:00	10:00:00	36	

14	2023-12-23	Pemulihan Jasa & Strategi Mencapai Loyalitas	07:30:00	10:00:00	26	
15	2024-01-06	Inovasi Jasa Dalam Paradigma Modern & Revolusi Digital Dalam Manajemen Jasa	07:30:00	10:00:00	25	
16	2024-01-20	Ujian Akhir Semester	07:30:00	09:30:00	38	

Ketua Program Studi,




SUSANTI WIDHIASTUTI, Dr., M.M.

18	2021511276	MOHAMAD YOGA RAHARJA	H	H	H	H	H	H	H	H	H	H	H	H	H	A	A	H	14
19	2021511280	NABILA MAULIDIAH	H	H	H	H	H	H	A	A	H	H	H	H	H	H	H	H	14
20	2021511282	MELAN LISTI HONIAH	H	H	H	H	H	H	H	H	H	A	A	H	H	H	A	H	13
21	2021511284	BUNGA ZAHRA SATRIANI	H	H	H	H	H	H	A	A	H	H	H	H	H	A	A	H	12
22	2021511287	TASYA NABILAH CANDRANINGTYAS	H	H	H	H	H	H	H	H	H	H	H	H	H	A	H	H	15
23	2021511295	ANNISA AGUSTIN	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
24	2021511298	FRANSINA MELATUNAN	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
25	2021511302	ARI WAHYUNINGSIH	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
26	2021511304	AYU FITRIA NINGRUM	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
27	2021511305	EMI TRIANI	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
28	2021511312	FADIAH OKTAPIANI	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
29	2021511314	DINA NUR FAJRI	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
30	2021511316	WAHYU HADI RAMADAN	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
31	2021511323	PARTI SANTI LUAHAMBOWO	H	H	H	H	H	H	H	H	H	A	A	H	H	H	H	H	14
32	2021511327	SINTIA VERONISA	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
33	2021511331	APRILIYA PUTRI ANGRAINI	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
34	2021511335	DEANA MAHARANI	H	H	H	H	A	A	A	A	H	H	H	H	H	A	A	H	10
35	2021511340	THESIA PRICILIA	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	16
36	2021511342	GILANG RAMADAN	H	H	H	H	H	H	H	H	H	H	H	H	H	A	A	H	14
37	2021511350	TASRINGAH	H	H	H	H	H	H	H	H	H	A	A	H	H	H	H	H	14
38	2021511351	FARUNDA DARADINANTI	A	A	H	H	A	A	H	H	H	H	H	H	H	A	A	H	10
39	2021522379	NINA YAROH	H	H	H	H	A	A	A	A	H	A	A	A	A	A	A	H	6

Dosen,



AGUS SUDIGDO, M.M., Ph.D



REKAPITULASI PENILAIAN PEMBELAJARAN SEMESTER GANJIL TAHUN AKADEMIK 2023/2024

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No	NIM	Nama Mahasiswa	Kehadiran	Tugas	UTS	UAS	Total Skor	Nilai Akhir
1	2020511283	EVELINE AGNESIA	25	80	80	90	78	B+
2	2021511003	ALDI YOSE KUSUMA	88	70	72	70	73	B
3	2021511127	YANTI MUSLIHA	88	70	70	74	74	B
4	2021511145	DESTI NATALIA	88	40	70	70	62	C+
5	2021511159	WIDYANINGSIH	100	80	80	90	86	A-
6	2021511184	GHINA FADILLA	100	80	80	80	82	A-
7	2021511192	JOKO JULIANTO	38	40	70	70	57	C
8	2021511196	RIRIN EFILYAN	88	50	70	70	65	B-
9	2021511197	SARA ADRIANI MULYA	88	70	70	70	72	B
10	2021511201	BONDAN PRAKOSO	88	70	72	70	73	B
11	2021511204	NISRINA LAILA SUKMAWANTI	100	70	70	70	73	B
12	2021511208	SELVA MARLINA	75	75	72	70	73	B
13	2021511209	MOH. NUR FAISAL	100	70	70	72	74	B
14	2021511211	CHATLEEN DEBORA TENGER	94	70	70	70	73	B
15	2021511225	SALDAH NUR PEBRIANA	88	70	75	80	77	B+
16	2021511241	IRA PUTRI TALIA	94	70	75	80	77	B+
17	2021511263	TOBIAZ MATTHEW ANDERIJAN	100	70	80	80	79	B+
18	2021511276	MOHAMAD YOGA RAHARJA	88	88	90	90	90	A

19	2021511280	NABILA MAULIDIAH	88	50	80	80	71	B
20	2021511282	MELAN LISTI HONIAH	81	70	80	80	77	B+
21	2021511284	BUNGA ZAHRA SATRIANI	75	70	70	70	71	B
22	2021511287	TASYA NABILAH CANDRANINGTYAS	94	70	72	70	73	B
23	2021511295	ANNISA AGUSTIN	100	70	72	70	74	B
24	2021511298	FRANSINA MELATUNAN	100	70	72	70	74	B
25	2021511302	ARI WAHYUNINGSIH	100	70	70	70	73	B
26	2021511304	AYU FITRIA NINGRUM	100	85	90	90	90	A
27	2021511305	EMI TRIANI	100	85	90	90	90	A
28	2021511312	FADIYAH OKTAPIANI	100	80	90	90	88	A-
29	2021511314	DINA NUR FAJRI	100	70	80	80	79	B+
30	2021511316	WAHYU HADI RAMADAN	100	70	70	70	73	B
31	2021511323	PARTI SANTI LUAHAMBOWO	88	70	70	72	73	B
32	2021511327	SINTIA VERONISA	100	75	80	85	82	A-
33	2021511331	APRILIYA PUTRI ANGRAINI	100	80	80	80	82	A-
34	2021511335	DEANA MAHARANI	63	70	70	70	70	B
35	2021511340	THESIA PRICILIA	100	70	80	85	81	A-
36	2021511342	GILANG RAMADAN	88	70	70	70	72	B
37	2021511350	TASRINGAH	88	70	80	75	76	B+
38	2021511351	FARUNDA DARADINANTI	63	40	60	70	57	C
39	2021522379	NINA YAROH	38	70	70	80	71	B

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